Info folder
for the certification as
Programme Director pma/IPMA® Level A

1. General information 2
1.1 Overview of the certification process 2
1.2 Requirements for the certification 2
1.3 Overview of the certification process as Programme Director 3
2. Application process 4
2.1 Registration on the pma website 4
2.2 Selection of the certification date 6
2.3 Uploading the application documents 7
2.4 Confirm and submit application 7
3. Payment modalities and general conditions 9
4. Consent or declaration of consent under data protection law for participation in the pma certification programme (independent certification body of pma - Projekt Management Austria) 10
5. Information on Exercising the Right of Revocation - Cancellation Policy 11
6. Certification briefing 11
7. Report process 12
7.1 Report 12
7.2 Structure of the report for certification as Programme Director 13
8. Certification day 14
9. Overall assessment 15
10. Assessors 15
11. Application documents 15

Relevant certification documents:

- Info folder Programme Director pma/IPMA® Level A
- Application documents (Application form Programme Director pma/IPMA® Level A, Self-assessment Programme Director pma/IPMA® Level A, Executive Summary Report Programme Director pma/IPMA® Level A, Complexity Sheet Programme Director pma/IPMA® Level A)
- The ICB for programme management Version 4.0
- The latest version of the pm baseline

The first step is to register on the pma website with your personal password. Subsequently an online application via the “Self Service Tool” (log in on the pma website).

All documents can be downloaded from www.pma.at free of charge. In the event of any enquiries please contact: zertifizierung@pma.at

1. General information

1.1 Overview of the certification process

The certification process is segmented into the following steps:

- Registration at pma website
- Contact the pma Certification Body by e-mail regarding requirements and application documents
- online application
- Admission
- Certification briefing
- Report
- Certification day
- Overall assessment
- After successful certification, the candidate receives a certificate with a validity of 5 years

1.2 Requirements for the certification

Knowledge:

- Special knowledge for Project-/Programme Management according to ICB4
- Methods and processes of programme management

Experience (in programme management during the last 12 years):

- at least 5 years experience (= 900 person days (PD); 1 year = 180 PD) as a solely responsible programme manager in very complex programmes at a strategic level.

  OR

- at least 4 years experience (= 720 person days (PD); 1 year = 180 PD) as a responsible programme manager in very complex programmes AND
- at least 3 years experience (= 540 person days (PD); 1 year = 180 PD) leadership of other people throughout the project/programme-life cycle acting as a responsible project/programme manager in very complex projects/programmes at a strategic level
- The candidate must describe in the application form why projects/programmes fulfil the complexity and strategic relevance for Programme Director pma/IPMA® Level A and assessors will evaluate this complexity and strategic level.

Participation in a certification briefing: Individual timing with the assessor

1.3 Overview of the certification process as Programme Director

Processing time: approx. 6 months

Registration on pma website; online application via the „Self Service Toll“ (log in on the pma website) incl. uploading of following documents:
Application form, Self-assessment, Executive Summary Report and Complexity Sheet
(at least 5 months previous the planned certification date)

If required: Feedback from the assessor regarding the application documents via the Self Service Tool.
If necessary, modification of the application documents by the candidate via the Self Service Tool
(**at least 4 months** previous the planned certification date)

Admission to the certification

Invoicing
(the invoice will be sent by post or e-mail approx. 2 months previous of the certification date)

Payment

Certification briefing - Coordination with the assessor regarding report and determination of the certification date

Preparation of the report

Submission of the report via the Self Service Tool (log in on the pma website)
(**at least 8 weeks** previous of the certification date)

Feedback on the report from the assessor via the Self Service Tool
(**at least 5 weeks** previous of the certification date)

If required: revision of the report and delivery of the final version via the Self Service Tool
(at least 2 weeks previous of the the certification day)

Preparation for the interview (including in writing)

Certification day: Interview
followed by: oral feedback (no additional written feedback is given)

if certification is not successful - Transmission of the result and further options
(by e-mail, within **2 weeks** after the certification day)

if certification is successful - the certificate is available for download in the pma “Self Service Tool” under “Certifications” / “Certificates.” If you select the “printed certificate by mail” option (for an additional fee), delivery takes approximately 2 weeks from the date of certification. The certificate is valid for 5 years.

The entire schedule for certification as Programme Director pma/IPMA® Level A is individually agreed upon

2. Application process

The **application process** consists of:

- Registration on the **pma website**
- Complete the online application via the Self Service Tool (log in on the pma website) – points marked in **bold** are explained below:
  - **Certification date**
  - Core Data
  - Invoice
  - Certificate
  - Brief description of the company or area of business
  - References
  - **Documents Upload – incl. uploading the following application documents****:**
    - **Application form** Programme Director pma/IPMA® Level A
    - **Self-assessment** Programme Director pma/IPMA® Level A
    - **Executive Summary Report** Programme Director pma/IPMA® Level A
    - **Complexity Sheet** Programme Director pma/IPMA® Level A (for each programme specified)
  - **Confirm and send Application**
- Review of the submitted application form by the **Certification Body**
- Admission to the certification by the **Certification Body**

** all application documents can be obtoined directly from the pma Certification Body – please contact them in advance by e-mail.

2.1 Registration on the pma website

If you do not yet have pma login data, please register on the **pma website**

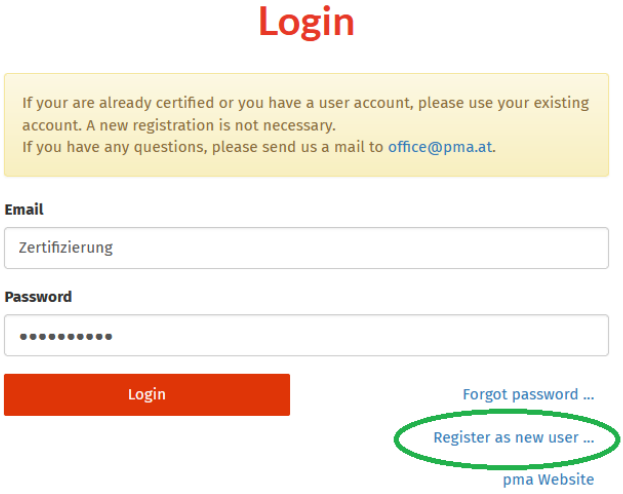

Figure 1: user registration

Once you have registered, please check your inbox and confirm the link that you will recieve by e-mail from the pma. You can then complete your registration in the Self-Service Tool (Log In website) under your "Profile".

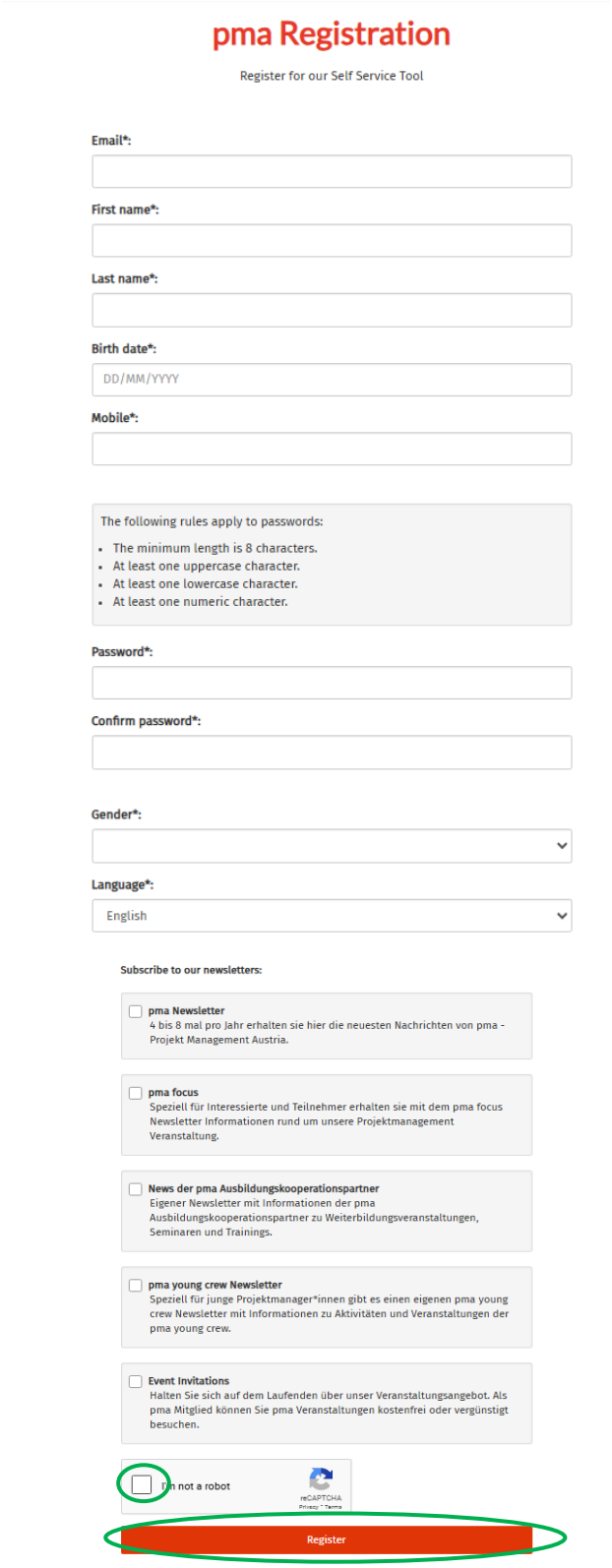

Figure 2: registration

2.2 Selection of the certification date

Select 'Certifications' in the menu selection field of the pma Self Service Tool and then click on the "+ Apply for a certification date" button

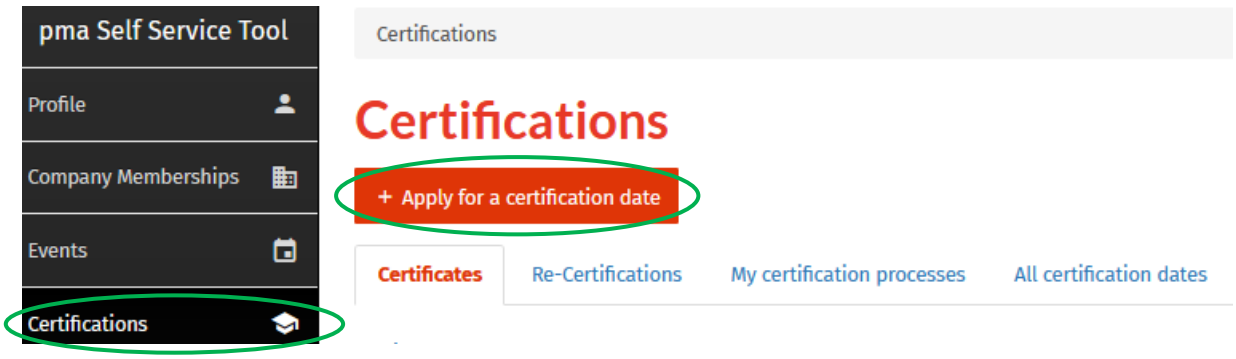

Figure 3: application to a certification date

First, please select the **certification level "IPMA® Level A"** and then the **domain "Programme Director"**. Enter the planned date under "**Certification date**".

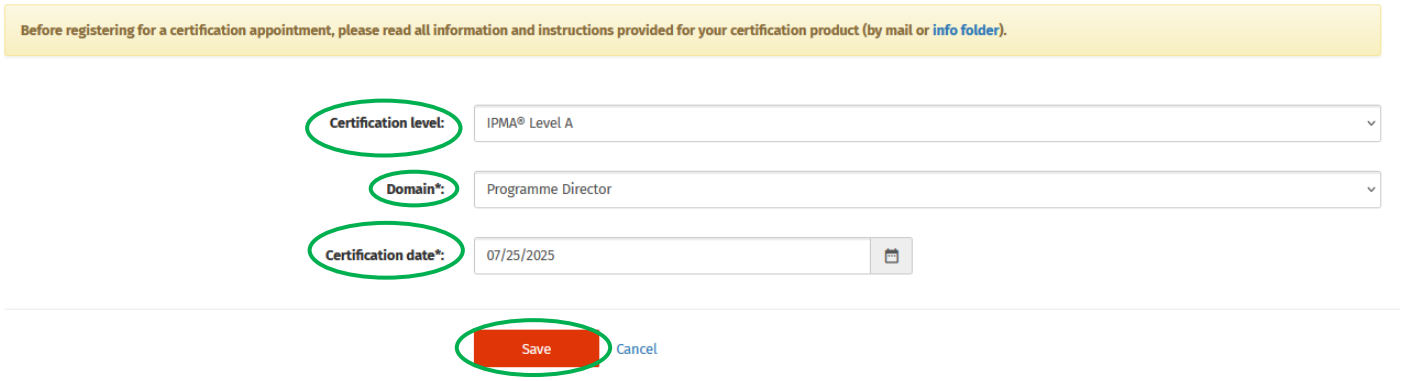

Figure 4: select of level and domain

2.3 Uploading the application documents

Please upload the following application documents as a ZIP file (you will receive these application documents in advance from the pma Certification Body - please contact them by **e-mail**):

- **Application form** Programme Director pma/IPMA® Level A
- **Self-assessment** Programme Director pma/IPMA® Level A
- **Executive Summary Report** Programme Director pma/IPMA® Level A
- **Complexity Sheet** Programme Director pma/IPMA® Level A

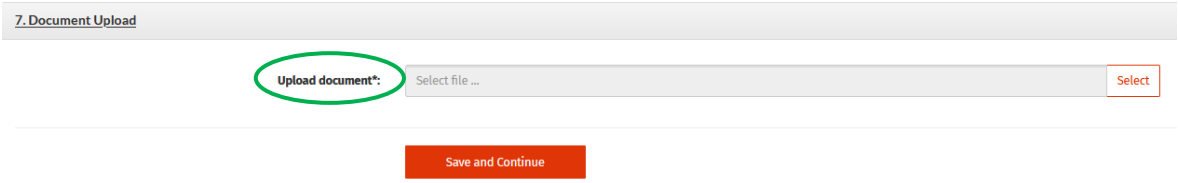

Figure 5: upload of application documents

2.4 Confirm and submit application

You have now completed the online application. You will be informed about the currently valid payment modalities. Please read these carefully. You must agree to the terms of payment in order to complete the registration process.

The **current certification fees** can be found on the pma website.

Furthermore, you must use the **"Yes/No"** button to select whether you agree or disagree to the **publication of your first and last name on the pma and IPMA® website upon successful certification.**

Finally, you must agree that you "confirm the accuracy of the data provided"; have read and agree to the provisions and guidelines of the imprint, the general terms of use, the data protection provisions, the right of withdrawal for consumers, the pma code of ethics and the rules of conduct; the consent or data protection declaration of consent to participate in the pma certification program and the information on exercising the right of withdrawal - withdrawal policy. You thereby accept the terms and conditions and register bindingly for the certification examination.

Payment modalities and general conditions

The application is binding.

Invoicing

The invoice will be sent approx. 2 months prior to your certification date via post or e-mail. We reserve the right to exclude candidates from the certification process for non-payment of invoices.

The **open invoice amount** for the IPMA® Level A certification on the date of 07/22/2026 is due **14 days from the invoice date without any deduction.** The current prices for the certifications can be found on the website.

Postponement, withdrawal, resit, additional certificate:

The **postponement fee** will be invoiced approx. **2 months before the new certification date.**

In case of a **postponement**, the **full certification fee** will be **charged for the original certification date.**

In case of each **postponement of the certification date** by the candidate, an administrative fee of EUR 269,50 (= EUR 245,00 + 10 % VAT EUR 24,50) will be charged (also in case of illness).

In case of **withdrawal after admission** to the certification, the full certification fee will be charged. In case of **withdrawal from the certification before admission** or if the application (after revision) does not meet the requirements for certification as IPMA® Level A, a fee of EUR 269,50 (= EUR 245,00 + 10 % VAT EUR 24,50) will be charged (also in case of illness).

To **resit the PM certification we will charge:** EUR 1.122,00 (= EUR 1.020,00 + 10 % VAT EUR 102,00).

For the **issue of printed certificates** we will charge EUR 16,50 (= EUR 15,00 + 10% VAT EUR 1,50) per language.

Deadlines during the process:

In the **event of a fail the candidate may resit the certification at the earliest 12 months after the failed attempt, but no later than 18 months thereafter. In exceptional cases the assessors may shorten the resit period. A resit includes all components of the certification (report and interview).**

The **admission expires**, if the certification (excl. resit) is **not completed within a year after the admission.**

The entire process (incl. resit) must be completed within 1.5 years after participation in the first certification date. In case of a new start of the certification process the full amount of the certification fee is to be paid.

The IPMA® Level A certification is valid for 5 years. After this period a **IPMA® Level A re-certification** is possible.

2 further options are available during **re-certification:**

1. **Change of certification level:** You have the option of renewing your certificate at a downgraded level, if you meet the respective requirements. If your certificate is renewed at a lower level, it may be re-certified further at that level. A change back to a higher level is not possible.
2. **Change of domain:** Should you notice during your IPMA® Level A re-certification, that your activities in the last 5 years are no longer matching with your chosen domain, a re-certification in the respective domain of your practical experience may be requested. Please contact the Certification Body at zertifizierung@pma.at concerning this. Your re-certification process will then include an half an hour interview by phone, during which you may outline your experiences in the new domain of choice.

Confirmation:

Upon successful completion of the certification your name (first and surname) being published on the pma and IPMA® websites.*: Yes / No

- approve the validity of the entered data
- have read and approve the terms and conditions of the imprint, the general terms of use, the privacy policy, the right of withdrawal for customers, the pma code of ethics and the behaviour rules.
- have read and approve the data privacy policy and the terms of participation for the certification programme.
- agree to the above mentioned payment modalities and general conditions and the certification procedure according to the Info folder, I have read and approve the conditions of withdrawal.

Submit application with obligation to pay

Figure 6: application confirm and submit

3. Payment modalities and general conditions

The application is binding.

Invoicing

The invoice will be send approx. 2 months prior to your certification date via post or e-mail. We reserve the right to exclude candidates from the certification process for non-payment of invoices.

The **open invoice amount** for the pma/IPMA® Level A certification on the date of the registered certification date according to the registration is due **14 days from the invoice date without any deduction.** The current prices for the certifications can be found on the pma website.

Postponement, withdrawal, resit, certificate:

The **postponement fee** will be invoiced approx. **2 months before the new certification date**.

In case of a **postponement**, the **full certification fee** will be **charged for the original certification date**.

In case of each **postponement of the certification date** by the candidate, an administrative fee of EUR 269,50 (= EUR 245,00 + 10 % VAT EUR 24,50) will be charged (also in case of illness).

In case of **withdrawal after admission** to the certification, the full certification fee will be charged. In case of **withdrawal from the certification before admission** or if the application (after revision) does not meet the requirements for certification as pma/IPMA® Level A Programme Director, a fee of EUR 269,50 (= EUR 245,00 + 10 % VAT EUR 24,50) will be charged.

To **resit the PM certification as Programme Director** we will charge EUR 1.122,00 (= EUR 1.020,00 + 10 % VAT EUR 102,00).

During application, if you select a printed version of the certificate, a fee of EUR 16,50 (= EUR 15,00 + 10% VAT, EUR 1,50) will be charged for each printed certificate (in German or English).

Downloading the certificate is free of charge and can be done multiple times until the last day of the certificate's validity.

Deadlines during the process:

In the **event of a fail the candidate may resit the certification at the earliest 12 months after the failed attempt, but no later than 18 months thereafter. In exceptional cases the assessors may shorten the resit period. A resit includes all components of the certification (report and interview).**

The **admission expires**, if the certification (excl. resit) is **not completed within a year after the admission**.

The entire process (incl. resit) must be completed within 1.5 years after participation in the first certification date. In case of a new start of the certification process the full amount of the certification fee is to be paid.

The pma/IPMA® Level A certification is valid for 5 years. After this period a **pma/IPMA® Level A re-certification** is possible.

2 further options are available during **re-certification**:

1.) **Change of certification level:** You have the option of renewing your certificate at a downgraded level, if you meet the respective requirements. If your certificate is renewed at a lower level, it may be re-certified further at that level. A change back to a higher level is not possible.

2.) **Change of domain:** Should you notice during your pma/IPMA® Level A re-certification, that your activities in the last 5 years are no longer matching with your chosen domain, a re-certification in the respective domain of your practical experience may be requested. Please contact the pma Certification Body at zertifizierung@pma.at concerning this. Your re-certification process will then include an half an hour interview by phone, during which you may outline your experiences in the new domain of choice.

4. Consent or declaration of consent under data protection law for participation in the pma certification programme (independent certification body of pma - Projekt Management Austria)

I hereby declare my consent to the collection, storage and processing of my data within the framework of the admission procedure and my participation in the certification programme of pma (independent certification body of pma - Projekt Management Austria).

In particular, this includes the following information: Name, first name, maiden name, title, date of birth, place of birth, nationality, membership number, address, gender, identification number, private and business contact details (telephone number, e-mail address), details of my employer (including name, address and contact details of my employer), details of my qualifications (in particular details of projects, references, my CV) and details of my assessment of skills in accordance with the required documents, as well as details of references (confirmation of project activities by persons with company name, name, function, telephone number, e-mail address).

In all other respects the consent is valid for the data which can be seen from the registration forms and the documents of pma - Projekt Management Austria requested during the certification process.

I also declare my consent that my aforementioned data will be passed on to the assessors who are entrusted with my admission procedure for certification as well as with the implementation of my certification procedure. Furthermore, I consent to pma - Projekt Management Austria passing on my name (first and last name), the certification level and the number of my certificate to IPMA® (IPMA® International Project Management Association, http://www.ipma.world) for listing in the Database of Certified Professionals (http://ipma.world/individuals/certification/database-of-certified-professionals). In addition, I agree that pma - Projekt Management Austria will publish my name (first and last name) as well as the certification level of my certificate on the website of pma - Projekt Management Austria - in the category Certified Project Managers https://www.pma.at/en/certification/certified-project-managers - with a valid certificate.

Consent is given to pma - Projekt Management Austria (independent certification body of pma - Projekt Management Austria), Türkenstraße 25/2/21, 1090 Vienna, Tel.: +43 3192921 – 0, as the person in charge.

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I have been informed that I can revoke this consent for the publication of my data at IPMA® and pma at any time free of charge.

The revocation of my consent can be made by e-mail to office@pma.at.

In addition, I have been informed of the rights to which I am entitled, in particular my rights to information, correction and deletion of the data collected about me as well as my right to object to data processing and disclosure of the data.

My data which is collected during the admission procedure and my participation in the certification programme of pma (independent certification body of pma - Projekt Management Austria) will not be passed on to third parties (with the exception of the bodies named in this consent).

I am also aware that I am entitled to appeal to the responsible regulatory authority.

I declare that I voluntarily give this consent in accordance with the above information and explanations in order to participate in the admission procedure and certification programme of pma - Projekt Management Austria.

The candidate confirms that he/she has taken note of the **code of ethics** and will act accordingly as a certified Programme Director (pma/IPMA® Level A) or as a pma member.

The candidate confirms that his/her details are correct and expressly consents to the electronic processing and storage of his/her data (personal data, examination documents, etc.) by pma and by bodies expressly authorised to do so by pma.

5. Information on Exercising the Right of Revocation - Cancellation Policy

You have the right to revoke this contract for (re-)certification registration within fourteen days without giving reasons. The revocation period shall be fourteen days from the date of conclusion of the contract. The revocation of an application for (re-)certification requires a new application for (re-)certification with all associated costs and deadlines.

In ordert o exercixse your right of revocation, you must inform us of your decision by stating you name, address, telephone number and e-mail address in a clear statement (e.g. a letter sent by post, e-mail). You have the right to revoke this contract within fourteen days withour giving reasosn. You can use the sample revocation from linked in the imprint of the pma website.

6. Certification briefing

The certification briefing, during which the certification process (report/certification day) is discussed in detail, is mandatory. The certification briefing is agreed individually with the assessor.

7. Report process

The report process is segmented into the following steps:

- The preparation and submission of the report to the assessor by the candidate via the Self Service Tool
- Transmission of feedback on the report by the assessor, via the Self Service Tool

7.1 Report

- Management summary of very complex programme with individual selection of PM plans.
- We generally recommend using the PgM methods and plans of the currently valid pm baseline. Please use **your programme plans "as is"** for the report and, if necessary, deal **with any differences to the PgM methods and plans** of the pm baseline.
- **Relevant explanations** of the PgM plans must be given directly in the report in the plans, as well as direct references to other/connected PgM plans.
- Additionally, short description of stakeholders, aims, results, resources
- **Presentation of programme management** in the organization.
- **Interpretation of the competences** (using the STAR method) of the very complex programme (a selection of all 3 competence areas is explained and defined in more detail in the certification briefing).
- **Brief description** of another very complex programme at a strategic level or 12 very complex programmes or very complex projects at a stratgic level: situation, context, problem definition, problem solution (problem-solving suggestion) (management summary incl. lessons learned, findings, reflection).
- The aim of the report is to enable the assessor to assess the PgM qualification (knowledge and experience) of the certification candidate.

Criteria for the selection of a programme for the report

Please select for the report exclusively

- the most recently completed programme (if the programme is not completed, at least 1 project in this programme must be completed).
- very complex programme (according to Complexity Sheet / > 32 points),
- which you yourself led as programme manager.

Please note:

- The candidate has to make sure that the programme performing company agrees with the programme being used for the report (the corresponding confirmation is not required by pma).

Formal rules

- The report is to be prepared by the candidate herself/himelf
- The programme description has to be clearly understandbale for the assessors
- Real, not fictitious: Programme data can be anonymous but must not be modified
- Additional PgM plans can be attached in the Appendix – if useful
- Working on selected competences (perspective, people and practice competences):
  - Each competence element according to the ICB4 competence element number has to be marked as a text heading and should be linked with the general table of contents of the report
- The report must be uploaded via the **Self Service Tool** by the specified deadline:
  - File format & size: **PDF** or in case of two documents as a zip file (using a Windows-compatible standard ZIP programm), max. 5 MB, font size 11, line spacing 1.5
  - It must be ensured that the report can be printed in A4 format in black and white and is legible prior to submission
  - A maximum of 2 documents will be accepted (report + 1 appendix)
  - The page count **of the complete report** should not exceed **25 pages**. **Incl. appendix max. 40 pages**
  - For security reasons Excel and MS Project files are to be saved as pdf documents and only these pdf documents are to be used in the report or the appendix

Timetable

- Transmission of the **complete** report **at the latest 8 weeks** before the certification day, via the Self Service Tool.
- Transmission of the feedback by the assessor via the Self Service Tool **at least 5 weeks** before the certification date.
- If required: Revision of the report and submission of the final version of the report **at least 2 weeks** before the certification date.

7.2 Structure of the report for certification as Programme Director

The table below lists

- the necessary chapters
- a description of the necessary chapter contents and
- the required number of pages

Chapter	Contents	Number of pages
Chapter 1:	• Management summary of the very complex programme • individual selection of PgM plans • Additionally, a brief description of stakeholders, aims, results, resources	approx. 10 pages
Chapter 2:	• Presentation of programme management in the organization	approx. 2 - 4 pages
Chapter 3:	• Management challenges: Interpretation of the competences** based on the KCIs** (using the STAR method) of the very complex programme. Number of competence elements to be considered here per competence area incl. total number of competence elements will be explained and defined in more detail in the certification briefing, **where „4.4.5 Ledership“ is mandatroy**. ** Heading with KE number and designation and KCI number(s)	approx. 8 pages
Chapter 4:	• Short description of another very cpmplex programme ata a strategic level or 1-2 very complex programmes or very complex projects at a stratgic level: situation, context, problem definition, problem solution (problem-solving suggestion) (management summary incl. lessons learned, findings, reflection)	approx. 2 – 3 pages
Total number of pages:		**maximum 25 pages**
Appendix	• Possible alternative plans • Relevant company or programme documents • Minutes, reports, etc.	maximum 15 pages

8. Certification day

Requirements:

- Admission to the certification
- Completely prepared report (and, if necessary, revised final version of the report) sent in due time by e-mail (to the pma Certification Body)

Preparation for the interview: (as listes below in writing)
Certification day:

- Interview incl. questioning by assessors on the basis of the candidate's written preparation.

After completion of the certification, you will receive an oral feedback from your assessor. There will be **no** additional written feedback (any queries should therefore be addressed directly to the assessor). If necessary, you can also make a note of this oral feedback).

Identification with official photo ID on certification day.

Aims of the certification day:

- Completion of certification
- Assessment of the candidate`s programme management competence according to ICB4 and the methods & processes of programme management.

Components of the certification day:

- **Interview**
  - Presentation of the programme
  - Interview on the PgM competences (perspective, people and practice competences) according to the ICB4 and methods & processes of programme management - on the basis of the report incl. questioning by assessors on the basis of the candidate's written preparation
  - Participants: 2 assessors, 1 candidate

  Duration: 2 hours

9. Overall assessment

The overall assessment covers the entire certification process: report and interview: report and interview including questioning by assessors on the basis of the candidate's written preparation.

The candidate must demonstrate throughout the certification process that he/she masters at least 80% of the competence elements of the ICB4 for Programme Management in very complex programmes.

10. Assessors

The list of current assessors can be found on the website.

Please go through the list: should you (due to a professional circumstande – e. g. competition, tender, etc. – not for personal reasons) have to rule out an assessor, please send notification on this, including justification, upon submitting your application: zertifizierung@pma.at

11. Application documents

⊗ **Application form** Programme Director pma/IPMA® Level A ☐

⊗ **Self-assessment** Programme Director pma/IPMA® Level A ☐

⊗ **Executive Summary Report** Programme Director pma/IPMA® Level A ☐

⊗ **Complexity Sheet** Programme Director pma/IPMA® Level A ☐

please upload these application documents as a ZIP file directly in your online application in the Self Service Tool (see point 2.3).